Look East

City of Norwood Payneham & St Peters Newsletter • December 2021



Season's Greetings!

Congratulations to Lilly Woolford, Overall Winner of the 2021 Mayor's Christmas Card Competition (Year 7, Trinity Gardens School)



City of Norwood Payneham & St Peters

Council Facilities

Norwood Town Hall

175 The Parade, Norwood PO Box 204, Kent Town 5071 T: 8366 4555

E: townhall@npsp.sa.gov.au

Norwood Concert Hall George Street, Norwood

T: 8366 4557
E: norwoodch@npsp.sa.gov.au
W: www.norwoodconcerthall.com.au

Glynde Depot

30 Davis Road, Glynde T: 8360 9001

Norwood Library

110 The Parade, Norwood **T**: 8366 4546

Payneham Library & Community Facilities Complex (Tirkandi)

2 Turner Street, Felixstow T: 8336 0333

St Peters Library

101 Payneham Road, St Peters T: 8334 0200 E: stpeters@npsp.sa.gov.au

Cultural Heritage Centre

101 Payneham Road, St Peters T: 8334 0262 E: dschumann@npsp.sa.gov.au

Payneham Community Centre

374 Payneham Road, Payneham T: 8366 4640 E: paynehamcommunitycentre@ npsp.sa.gov.au

Payneham Memorial Swimming Centre

OG Road, Felixstow T: 8336 1978

Norwood Swimming Centre

Phillips Street, Kensington T: 8431 1327

St Peters Child Care Centre & Preschool

42–44 Henry Street, Stepney T: 8362 1843 E: spccc@npsp.sa.gov.au











Feature stories

Capturing the colour and spirit of Christmas

Page 2

A lifelong love of books
Page 16

Parks and reserves to have fun this summer Page 22

Award-winning Volunteers
Page 25

Around the City
Page 26–29

Supporting our local economy

Pages 30-32

Annual Report Summary
Pages 33–43

Upcoming Events
Pages 44



Every care has been taken in compiling the contents of this publication however, the publisher assumes no responsibility for the effects arising therefrom. Opinions expressed in this publication may not be those of the City of Norwood Payneham & St Peters.

Edition 2021/02

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Mayor's Message

Welcome to the December 2021 edition of Look East



The past year has been another period of challenges and achievements.

On the one hand, we have had to live with COVID-19 for another 12 months. On the other hand, South Australia has fared significantly better than other states and territories, which has allowed the Council to get on with the job of delivering services, investing in infrastructure and hosting events and activities.

While no one can question that COVID-19 has changed the country and the world, what has not changed and what must not change, is our strong sense of community spirit.

Whether it has been connecting with socially isolated neighbours or friends, supporting local traders and local jobs, or volunteering for local sporting and social clubs or church groups, everyone has recognised they have a role to play in caring for, and being kind to, others.

What better symbol of community spirit in Norwood Payneham & St Peters, than the front cover of this edition drawn by Lilly Woolford, a Year 7 student at Trinity Gardens School.

Congratulations to the winners from each year level and to every other student who entered the competition. It was very hard to choose a winner but I am sure you'll agree that Lilly's drawing has captured what we all want for, and from, our family and friends during the festive season and for the year ahead.

It was disappointing that the Norwood Christmas Pageant could not be held for the second year running due to COVID-19. However, on a positive note, the Council has allocated funds to commission a new float to help add to the excitement and anticipation of next year's event.

Over the coming weeks our community will have the opportunity to participate in and enjoy a number of Christmas events, activities and attractions. These include a City-wide Shopping Advent Calendar, Festive Gallery on Osmond, Twilight Carols and Christmas Movie in the Park, which will be held at Adey Reserve, Firle for the first time.

I encourage you all to get involved and look out for a summer full of events in our City, including the Australia Day celebrations, Poolside and a return of the Concerts in the Park Series in early 2022.

At the back of this edition of Look East, you will find excerpts from the 2020–2021 Annual Report. Over the past financial year, the Council has remained committed to large scale infrastructure projects that will create jobs, provide high quality facilities, improve the City's infrastructure and enhance the health and wellbeing of our community.

The 2021 Community Survey, which was undertaken in November, will again provide the Council with valuable information and insights into our resident and business communities attitudes in regards to the Council; its operations, responsiveness, leadership and provision of services and infrastructure.

I look forward to reviewing the comments from the community and I appreciate the time taken by those who were surveyed.

At this special time of the year, I ask that you make a concerted effort to ensure that everyone who calls the City of Norwood Payneham & St Peters home can experience the joy of the Festive Season.

I would also like to take this opportunity to extend my sincerest thanks and appreciation to the extensive team of Volunteers who support the work of the Council. Your tireless work is so greatly appreciated.

From my family to yours, I wish you a very Merry Christmas and safe and Happy New Year.

I hope you enjoy this edition of Look East.

Robert Bria Mayor

Christmas IN NPSP







A colourful and captivating Christmas

Mayor's Christmas Card Competition

Children from 13 local schools and pre-schools captured the spirit of Christmas through drawing, painting and decorating festive scenes to enter the 2021 Mayor's Christmas Card Competition.

The 2021 competition marked the Mayor's 13th Christmas Card Competition presented by the City of Norwood Payneham & St Peters, which invites local school children to participate in a fun and creative festive activity.

"This has been a challenging year, in particular for children, so it was heart-warming to see more than 233 entries in this year's Christmas Card competition," says Mayor Robert Bria.

"The competition was a great opportunity for local school children to express their feelings about Christmas through art."

The competition was open to children from pre-school to Year 7, living in or attending school in the City of Norwood Payneham & St Peters.

A panel of judges, including Mayor Robert Bria, considered all entries, awarding first, second and third prizes to children from each year level, in addition to an overall competition winner.

The Mayor presented the prizes at a reception held on 4 November at the St Peters Banquet Hall.

For further information, please visit the Council's website at www.npsp.sa.gov.au/christmascard

Congratulations to all of the children who participated in the 13th Mayor's Christmas Card Competition and in particular the winning entries from each year level.



Overall Winner
Lilly Woolford
Trinity Gardens School



Pre-School Victoria Niarchos St Morris Community Child Care Centre



Reception Marco Carolla St Joseph's School Payneham



Year 1
Dishani Jadav
Norwood
Primary School



Year 2 Mila Staykov St Joseph's Memorial School



Year 3 Kalani Nashar St Joseph's Memorial School



Year 4 Huan Chong Saint Ignatius College



Year 5 Sophie Claussnitzer Saint Ignatius College



Year 6 Rebeca Hastamorin Norwood Primary School



Year 7 Lilly Woolford Trinity Gardens School

Christmas in NPSP .* * .*





Revitalising our much-loved **Christmas Pageant floats**

Each year, the Norwood Christmas Pageant delights children and their families as festive floats, performers and Father Christmas joyfully make their way along The Parade.

However, like many events across the state, the Pageant was cancelled as a result of the COVID-19 pandemic in 2020 and again this year.

But every cloud has a silver lining and the Council's two Event Coordinators, Claire Pemble and Anna Wilson, took the opportunity to inject life and colour into the floats.

Extra special attention was given to the Father Christmas Float which was caught in the rain in 2020 on Osmond Terrace and needed lots of love to return to its former glory.

"The revamp of the Father Christmas float took us three weeks to complete. We loved every minute of it and we hope that the community loves it too," Claire said.

The project team stripped back the float and used products and paints from other Council projects, together with sustainable plastics where possible.

There was also an opportunity to change the design of the Princess Float to a more regal look instead of the fairy princess float which was recreated in 2018.

"The Princess float now matches the beautiful costumes our Pageant Volunteers have made in previous years" Anna Wilson, Event Coordinator.

We hope to see you there!



To see the new and improved Father Christmas Float and Princess Float, head along to the Council's Twilight Carols on Saturday 4 December. You can also see the Floats on Osmond Terrace.

Santa and friends come to life on The Parade

Keep an eye open for special appearances from Santa and his friends along The Parade this Christmas.

Using augmented reality, four animations—including Santa and the Star, Santa and Reindeer, Elf and Snowman and Three Dancing Snowmen—can be found over three weeks at various locations.

To watch them come to life, download the free CreativiTek app and scan the image. You can even take a selfie with your favourite Christmas character!

For extra fun, the Council has also created an augmented reality colouring in page. To download the page visit www.npsp.sa.gov.au/colouring





Christmas countdown returns on a high note

The Council's digital Christmas Advent Calendar is back with a range of daily business offers.

From free music lessons, reduced prices for photography, discount meals and fashion, there is a gift to suit all tastes.

The concept behind the Calendar is to promote businesses in the City, and their offers throughout the festive season.

The offers are hidden behind a series of doors scattered on the Council's website and each door and number correlates to the date of the month.

The calendar starts on 1 December 2021, with new deals, discounts or specials revealed up until 24 December.

Time to get knocking! To find out more visit www.npsp.sa.gov.au/adventcalendar



Christmas in NPSP .. * * .*





Festive Gallery on Osmond

Norwood's very own open-air **Christmas tree gallery, Festive Gallery** on Osmond, returns for the sixth year, showcasing the creative talents of children from local schools.

Children from various year levels at Felixstow Community School, Felixstow World of Learning, Margaret Ives

Community Children's Centre, Marryatville OSHC, McKellar Stewart Kindergarten, Rosemont House Montessori Preschool, St Morris Community Child Care, St Peters Childcare Centre, Treetops Early Learning Centre, Stepping Stone Marden Childcare & Early Learning, The Briars Special Early Learning Centre

and The Learning Sanctuary Norwood Montessori, have spent many hours creating the beautiful festive artwork.

The trees and other decorations will be on display until 4 January 2022.

Generosity, the greatest gift of all

This Christmas the City of Norwood Payneham & St Peters is once again welcoming donations for the Give the Gift of Reading initiative.

You can Give the Gift of Reading by donating a new children's reading book, colouring or activity pack to be gifted to a South Australian child in need as part of the Backpacks for SA Kids program.

Help make Christmas memorable for a young person by leaving your unwrapped gift under the Christmas tree at any of the Council's Libraries or Norwood Town Hall.

Donations will be accepted until 24 December 2021.

For more information please visit www.npsp.sa.gov.au/christmas



Council opening times

Christmas and New Year

Norwood Town Hall

December 2021 Friday 24

8.30am-3.00pm Saturday 25 Closed Closed Sunday 26 Monday 27 Closed Tuesday 28 Closed Wednesday 29 8.30am-5.00pm Thursday 30 8.30am-5.00pm Friday 31 8.30am-3.00pm

January 2022

Saturday 1 Closed Closed Sunday 2 Monday 3 Closed Tuesday 4 8.30am-5.00pm

Norwood & Payneham Memorial Swimming Centres

December 2021

Friday 24 6.00am-6.00pm Saturday 25 Closed Sunday 26 8.00am-7.00pm Monday 27 8.00am-7.00pm Tuesday 28 8.00am-7.00pm Wednesday 29 6.00am-7.30pm Thursday 30 6.00am-7.30pm Friday 31 6.00am-7.30pm January 2022

Saturday 1 8.00am-7.00pm Sunday 2 8.00am-7.00pm Monday 3 8.00am-7.00pm Tuesday 4 8.00am-7.00pm

Council Works Depot

After hours emergency works will be responded to.

December 2021

Friday 24 8.30am-3.00pm Saturday 25 Closed Closed Sunday 26 Monday 27 Closed Tuesday 28 Wednesday 29 8.30am-5.00pm Thursday 30 8.30am-5.00pm Friday 31 8.30am-3.00pm January 2022 Saturday 1 Closed Sunday 2 Closed Monday 3 Closed Tuesday 4 8.30am-5.00pm

Libraries

December 2021	Norwood	Payneham	St Peters
Friday 24	9.30am-3.00pm	9.30am-3.00pm	9.30am-3.00pm
Saturday 25	Closed	Closed	Closed
Sunday 26	Closed	Closed	Closed
Monday 27	Closed	Closed	Closed
Tuesday 28	Closed	Closed	Closed
Wednesday 29	1.00pm – 5.00pm	9.30am – 5.00pm	9.30am – 1.00pm
Thursday 30	1.00pm – 5.00pm	9.30am – 5.00pm	9.30am – 5.00pm
Friday 31	9.30am-3.00pm	9.30am-3.00pm	9.30am – 3.00pm
January 2022			
Saturday 1	Closed	Closed	Closed
Sunday 2	Closed	Closed	Closed
Monday 3	Closed	Closed	Closed
Tuesday 4	1.00pm-5.00pm	9.30am-5.00pm	9.30am-5.00pm

St Peters Child Care Centre & Pre-School

The St Peters Child Care Centre & Pre-School will be closed from Friday, 24 December 2021 and will re-open on Tuesday, 4 January 2022.

Payneham Community Centre

Closed from 3.00pm Friday, 24 December 2021 and will re-open at 9.00am on Wednesday, 29 December 2021. Closed from 3.00pm Friday, 31 December 2021 and will re-open at 9.00am on Tuesday, 4 January 2022.

Merry Christmas and a Happy New Year from your Elected Members





Cr Christel Mex
Kensington/East Norwood Ward

This year has seen much change in our community. Who would have dreamt we would need a mobile phone to do absolutely everything, even to enter the shops. And where did all the bank tellers go? How can I remember all those passwords? We are often resistant to change, but forget that change itself is constant.

All this is making some of us grumpy. Hugh Mackay's new book, "The Kindness Revolution", makes the point that it is never too late to choose kindness even if we are really grumpy. Change can make us frustrated, which can boil over into anger and recklessness. And this can hurt our loved ones, friends and neighbours.

On the other hand, we can leverage change to help us realise what is important to us. We can become more caring because everyone needs kindness in their lives. You never know what someone is going through behind the scenes, and a smile to a stranger can make a big difference to their day.

As Hugh Mackay so eloquently writes, "If we dare to dream of a more loving country—kinder, more compassionate, more cooperative, more respectful, more inclusive, more egalitarian, more harmonious, less cynical—there's only one way to start turning the dream into reality: each of us must live as if this is already that country".

This Christmas I will try to accept change, be more adaptable and kinder. And I will also try to have a smile on my face every time I forget a password!

cmex@electedmembers.npsp.sa.gov.au



Cr John Callisto
Kensington/East Norwood Ward

In my third year as a Councillor for the Kensington/
East Norwood Ward, I continue to feel privileged and
excited to live within the City of Norwood Payneham
& St Peters community. This Ward in particular, truly
embraces our expansive culture and heritage. As well we
are so fortunate to have extensive shopping options and
fabulous restaurants amongst our lush green canopy.

This year, I have continued to enjoy my discussions with residents on a variety of issues that impact on our community. Through my continued involvement in the Council, I have supported the new and exciting initiatives which have been vital in keeping this ward and the wider community, safe, sustainable, and prosperous for the better times to come. The re-opening of many of our marvelous Council facilities which include our wonderful Libraries, Swimming Pools, parks, and playgrounds, shopping precinct and gardens have been eagerly welcomed. My enthusiasm for the rescheduling of future events continues to be strong. I look forward to having events such as the Norwood Christmas Pageant and the Tour Down Under, back on the calendar really soon.

My key objective for next year will be to continue to assist and represent residents and deliver on outstanding key issues, whilst upholding our community spirit in this great City.

On behalf of my family, I take this opportunity to wish all our Volunteers, resident associations, community support organisations and residents, a healthy and safe festive season.

jcallisto@electedmembers.npsp.sa.gov.au

Christmas IN NPSP .. * * * * * * * *





Cr Garry Knoblauch Torrens Ward

We are living in most unusual times. Very little has changed since this time last year (at the time of writing) and the pandemic continues to impact our lives.

There is the requirement to wear masks in many places (don't you hate them) apparently necessary—so we abide by the rules, and most of us have been double vaccinated.

Elected Members are able to function fairly normally as are the operations of the Council and I thank the staff for their assistance and guidance at these times.

The Council's Annual Business Plan includes approximately \$11 million for the renewal of stormwater drainage systems, footpaths, kerb, water table and road resealing.

Government grants have been received towards the cost of upgrading the Payneham Memorial Swimming Centre, the St Peters Street Upgrade and the continuation of the River Torrens Linear Park shared path upgrade.

Ongoing concerns with parking and traffic management in the Torrens Ward continue to be addressed including an audience with the Premier, in an attempt to resolve these issues.

Family is everything always, and especially in these times. Having recently lost a sister but gained a grandson I think it is important to appreciate those you care about and take nothing for granted.

On behalf of my wife Peggy and family, Happy Christmas and a healthy and prosperous 2022.

gknoblauch@electedmembers.npsp.sa.gov.au



Cr John Minney Torrens Ward

Christmas is upon us again signalling the close of 2021 and hopefully welcoming a brighter year to follow.

For many this past year has been difficult with isolated family and friends, but we have been fortunate in South Australia and must be thankful

Together with my wife Margaret, I take this opportunity to wish you all a Merry Christmas and a safe and healthy 2022 filled with happiness and hope for a brighter future.

Our reserves, playgrounds and Linear Park have been much used and provided enjoyment and feelings of peace for many. During the year more of our reserves were connected to the storm water recycling scheme and are now covered with grass and offer us all a more pleasant local environment to be enjoyed.

Development issues remain a thorn in everyone's side as the State Government has implemented the new Act and Planning and Design Code which are out of step with community expectations and desires for our welfare and living environment. The implementation of this has been most confusing to the community.

On a lighter note it has been a delight and a pleasure to represent you and assist in working with you in keeping our services and facilities open and operative for all to enjoy.

jminney@electedmembers.npsp.sa.gov.au



Cr Carlo Dottore Payneham Ward

As we work through our second year of the COVID-19 pandemic, we can be grateful for the limited disruption and impact on our lives to date living in this state of South Australia and remain optimistic and hopeful for the risks inherent with the future opening of the State borders.

The Council continues to maintain all essential functions and services as well as venturing into new exciting projects such as the St Peters Street Upgrade, The Parade Masterplan, Payneham Memorial Swimming Centre redevelopment and 40 kph speed limit proposals.

All positive initiatives for improved amenities and facilities for our communities and ratepayers.

COVID-19 restrictions resulting in the closure of the Norwood Christmas Pageant and the Tour Down Under are negative aspects that will be overcome with comprehensive vaccination and good management in the near future.

I wish you and your loved ones a safe, healthy and happy Festive Season as we all continue to strive for positive outcomes for our community with the challenges that 2022 brings.

cdottore@electedmembers.npsp.sa.gov.au



Cr Kevin Duke Payneham Ward

Christmas is a time of great joy and excitement, with the holiday break, the giving of gifts and catching up with family and friends.

For those of the Christian faith, it is a time to focus on the meaning of the birth of Christ.

This Christmas is a time to be thankful for the many people who have worked so hard to protect us from the COVID-19 virus.

It is also a time to thank the members of our community who generously give their time and talents in the service of our community.

This is done through sporting clubs at all levels especially their work with junior members of clubs.

Others give immeasurable personal support and material assistance to needy individuals, reassuring their feelings of personal worth.

The Council can provide the physical structures for roads, footpaths, sporting facilities, parks and gardens but it is individuals who make it a community.

The future of traffic management is critical for the amenity and quality of life we all desire. If the Council moves towards introducing more 40kmh speed limit zones we will also need to consider additional traffic control devices

I and my family wish you all a joyful Christmas and happy new year.

kduke@electedmembers.npsp.sa.gov.au

Christmas IN NPSP .. * * * * * * *





Cr Fay Patterson West Norwood/Kent Town Ward

Reflecting on the year that was, I don't know what to say. Perhaps honesty has value, so...

For me, 2021 started well. In February, I was long-listed and then short-listed for an unpublished manuscript prize, for my sci-fi novel 'Empathy'. In March, the examiners passed my PhD thesis, and Empathy won the prize! I was walking on air—for a few weeks. Then, a close friend committed suicide. She had suffered a nervous breakdown in 2020 and been prescribed anti-depressants. I have since learned about issues with their effectiveness, side effects and the need for good psychological care. If only... but who can actually say?

Grief turned into depression, as my GP confirmed. Before I could attend counselling, however, I went to an event called 'Guitarchestra'. Imagine a soundstorm involving forty electric guitars. It was so intense, you couldn't string two thoughts together. Nor could the guilt I'd been carrying for over five months maintain itself, and I left the event free of depression. (Strange but true.)

As I write this, it's almost Halloween—my friend's birthday, and a reminder of her absence. I am hoping that El Dia de Los Muertos (2 November) grows popular as a joyous celebration of the loved ones we have lost. It would be so fitting for her amazing spirit.

Meanwhile, Christmas is coming, with its message of peace and goodwill. I wish you peace and joy this festive season. Especially peace, in whatever sense it's needed.

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Cr Sue Whitington West Norwood/Kent Town Ward

Although COVID-19 has again prevented our Christmas Pageant, children can enjoy the floats on display along Osmond Terrace and at the Twilight Carols event at Linde Reserve.

During summer please use and enjoy the facilities in our 72 parks and reserves, 29 of which have playgrounds. We have 23,000 street trees and several thousand more within our reserves

The Council has been fortunate to receive a \$5.6 million grant from the State Government towards full redevelopment of the Payneham Memorial Swimming Centre. Consultants are currently developing detailed plans and construction will commence mid-2022.

Swimming pools, cooling towers, food premises and fairs are just some of the places regularly inspected by the Eastern Health Authority (EHA), who guard our public health. They also offer immunisation clinics for the public, worksites and schools. COVID-19 has heightened our awareness of such matters and EHA does a marvellous job on our behalf.

Our City's special character is defined by our previous hard won conservation of its heritage and character. I suspect that many politicians do not understand the strength of community concern and that is why I fully support the Council's review into what further protections can be approved by the State Government to save our City's special character areas.

Now for some fun. Leaver and Sons, in conjunction with the Council, have placed two old pianos in Linde Reserve and Richards Park for community enjoyment. They have been decorated by young children, so ensure you have a family picnic and make some music!

A happy, healthy and safe Christmas to everyone.

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Cr Evonne Moore St Peters Ward

The Council has worked this year to bring forward major infastructure projects to help stimulate the local economy flattened by the COVID-19 pandemic.

Both Federal and State government grants have helped. The upgrade of St Peters Street has now gone out to tender to appoint a contractor. Detailed design work for the long-awaited upgrade of Burchell Reserve has now begun. Dunstan Adventure Playground is also to be upgraded.

The Planning and Design Code is now in operation, having replaced individual Council Development Plans to guide new development. Under the new planning regime, developers are able to apply for spot rezonings which have aroused community concerns in several cases.

At the local level, our garden suburbs continue to be squeezed by urban infill developments and the rise of McMansions with high site coverage and more concrete than trees and greenery around them.

It is sad that beautiful trees and gardens which have been tended lovingly for decades can be ripped out by a bull-dozer in a morning's work. The ongoing demolition of historic stone houses is also a great concern to our community. While some historic dwellings are protected from demolition, many are not. The Council has voted to look at ways to try to strengthen our heritage protection system.

Please consider watering a street tree near you this summer.

Thank you to our staff, Volunteers and community groups for their work this past year. Happy Christmas everyone.

emoore@electedmembers.npsp.sa.gov.au



Cr Kester Moorhouse

St Peters Ward

Another year has passed. We were mostly confined to South Australia, giving us plenty of opportunities to enjoy its beauties. Now things are opening up, many of us look forward to spending Christmas with family and friends from further afield.

I want to gush for a moment over the Council's expanded Library Home Delivery Service. Any resident can now either call up the Library or go to the Library website and pick out a book. The Council will then deliver that book, to your home, at no cost. How cool is that!

This year's Budget has lots of exciting local initiatives. Burchell Reserve gets a very much needed spruce up, including refurbished tennis courts and a new toilet block. Major landscaping works at St Peters Street will include wider footpaths, new street trees and a St Peters Billabong lookout platform. Safety along the Torrens Linear Path is being improved with a widening of the path and better lighting. I am also pleased to report that the Council has agreed to my joint proposal with Cr Sims to increase the Street Tree Planting program.

I want to thank all Norwood, Payneham and St Peters staff and Volunteers for all their hard work this year. It is particularly appreciated at the moment considering all the extra challenges posed by the COVID-19 pandemic. Thank you.

Don't forget to check out the famous Ninth Avenue Christmas Lights. They are pretty special.

To everyone, I wish you health, hope and happiness this Christmas. Take care.

kmoorhouse@electedmembers.npsp.sa.gov.au

Christmas IN NPSP . * * * * * * *





Cr Connie Granozio Maylands/Trinity Ward

It is hard to believe we are already celebrating Christmas.

2021 has certainly flown. Amidst the COVID-19 pandemic, I have been busy trying to keep a business going which was quite challenging.

This is in addition to sitting on a number of committees carrying out my duties as an Elected Member—a role I thoroughly enjoy.

This year has presented many challenges for us all, but I guess we need to put everything in perspective and be grateful that we live in such a great city.

Over the last 12 months I have been working with residents and Council staff to address a number of road issues in Maylands/Trinity Ward. The Mayor and myself are also working to introduce a new pedestrian crossing on Magill Rd, Trinity Gardens.

The Trinity Valley stormwater drainage network is getting upgraded which will cost the Council about \$15 million and this will address many flooding issues throughput Trinity Gardens, Firle and St Morris.

As we learn to adapt I am excited to welcome back the Council's events program in 2022, in the particular, Jazz in the Park in the beautiful setting of Koster Park.

I would also like to use this opportunity to acknowledge and thank the Council's Volunteers for their extremely hard work. Volunteers are often quiet achievers who work behind the scenes to build a stronger and more caring community. I appreciate their work so much.

On behalf of my husband John and myself I wish you all a happy, safe and fulfilling Christmas.

cgranozio@electedmembers.npsp.sa.gov.au



Cr Scott Sims Maylands/Trinity Ward

Each year seems to go by faster than the last. Where does the time go!

Firstly. I would like to thank all Council staff. Volunteers. community organisations and my fellow Elected Members, for their hard work and dedication over the last year.

I am happy to report that my major joint budget bid with Cr Kester Moorhouse to expand our tree planting program was approved by the Council. Council has continued to invest further funding on footpath repairs, road upgrades and the Torrens Valley drainage upgrade. A significant win for our community.

Nevertheless, we must continue to strive to do even more for ratepayers and residents. We have seen a lot of funding allocated to the St Peters area recently, but I'm going to make sure the neighborhoods in our ward receive their fair share going forward.

In the coming budget, I would like to see Council commit to planning the upgrade of the Tennis Clubrooms at Cruickshank Reserve, Maylands, and a masterplan for Adey Reserve, Firle.

I'd also like to urge any residents who have not already done so to get their COVID-19 vaccines and to stay safe, please follow any other Government health directives.

Finally, I wish all residents a wonderful Christmas and Happy New Year. May Father Christmas bring many fun presents to the residents in our area.

ssims@electedmembers.npsp.sa.gov.au



Cr Mike Stock Maylands/Trinity Ward

At the time of writing this message, the SA Government is hinting that the positive level of anti-Covid vaccinations may allow its borders to be open in time to allow movement to and from other states in time for Christmas.

After the necessarily restrictive travel limitations which have been in place for most of the last two years, the ability for families to re-unite for the Christmas holidays will be a blessing.

In my opinion, there has been one positive from the restrictive lifestyle that the virus has inflicted upon us—we have come to appreciate things which we may have taken for granted in the past. Like travel to interesting places within our State, for example, or even just sitting on our front verandah talking to our neighbours as they walk by!

Three years of the current Council's term of office have now passed and November 2022 will see elections for a new Council to serve the community for the next four years. It's worth reflecting on how lucky we are to live in a democracy where any citizen who thinks they can make a difference is able, and in the case of Local Government, encouraged to stand for office - a right which is not available to citizens of all world countries.

With the Festive Season upon us, let's enjoy the company of our families and friends and fully appreciate the quality of life which living in NPSP offers us.

My wife Rita joins me in wishing you a safe and happy Christmas and a prosperous 2022.

mstock@electedmembers.npsp.sa.gov.au

2022 Meetings

Council Meetings

Council Meetings are an important part of the Council's operations as the decisions made by Elected Members at Council Meetings provide the direction and authority for the ongoing operations of the Council.

Council Meetings are open to the community to attend.

The the first six Council Meetings in 2022 will be held on the following dates:

- Monday 17 January
- Monday 4 April
- Monday 7 February
- Monday 2 May
- Monday 7 March
- Monday 6 June

Council Assessment Panel

The Council Assessment Panel (CAP) meets regularly to assess certain types of development applications and make planning decisions.

The first six meetings of the CAP for 2022 will be held on the following dates:

- Wednesday 19 January
- Monday 18 April
- Monday 21 February
- Monday 16 May
- Monday 21 March
- Monday 20 June

Council Meetings are held in the Council Chambers and Council Assessment Panel meetings are held in the Mayor's Parlour, Norwood Town Hall (enter via George Street), and commence at 7.00pm.

For more information about Council and Committee meetings please visit www.npsp.sa.gov.au/councilmeetings



For the love of books

When Smiljka Pasic migrated to Australia from Serbia more than twenty years ago, she did not speak a word of English.

A respected teacher in Serbia's education department, Smiljka was overcome with emotions as she left her economically ravaged homeland that began to fall apart as a result of the Yugoslav civil wars of the 1990's.

However, Smiljka was eager to embrace Australian culture and decided immediately that she wanted to learn as much as she could about her new country.

"When I came to Australia and then to Adelaide, I thought to myself, you can't love something you don't know," Smiljka said.

That is when Smiljka, now 72, decided to volunteer her services and learn more about South Australia, its people, history and way of life.

After various roles including volunteering at the Migrant Resource Centre, Smiljka now volunteers weekly at the Council's St Peters Library.

"Being a Volunteer has improved my personal life and self-esteem, I have made friends and have expanded my vocabulary."

"By being in touch in with books I have stayed young—I am a very positive person."

Smiljka—who speaks multiple languages—says she has read at least 10,000 books, her favourite subjects being philosophy, roman literature and geography.

"I say to everyone—yes, become a Volunteer. It will change your life. I am very happy".

Smiljka has volunteered at the St Peters Library for more than 16 years.

To find out more about volunteering at our Libraries please contact Nicole Newton, Manager, Organisational Development, nnewton@npsp.sa.gov.au or 8366 4564.

Small steps lead to big things

Tyson McLean's aspirations to become a Town Planner were planted when he undertook a work experience placement as a Year 10 student at the Mildura Rural City Council.

"From that point I was hooked and went on to complete a Bachelor of Urban and Regional Planning (Honours) following a move to Adelaide," says Tyson.

"The diversity of what you learn during a planning degree is incredible and allows for flexibility in career paths and aspirations."

Tyson first joined the City of Norwood Payneham & St Peters team as part of his university placement.

Following his placement, Tyson secured a short-term contract within the Council's Planning Unit where he continued to leverage every learning opportunity.

"I was able to see how different units across a Council collaborate as a team to achieve common goals and outcomes for the community."

Recognising Tyson's knowledge, skills and desire to continue his professional development within Local Government, the Council then offered Tyson an opportunity within the Economic Development and Strategic Projects Unit.

"I knew that my experience within the Planning Unit would be valuable in my new role as the Economic Development and Strategic Projects Officer, and I was excited by how I could potentially transform my career path while supporting the local business community and the Council's strategic projects."

"The diversity of the role also makes it incredibly enjoyable—with more than 7,000 businesses in the City, the types of businesses and people you interact with each day is so varied—and devising strategies to enhance the environment they operate within is challenging but ultimately rewarding knowing that the entire community benefits."

"My life motto is 'small steps to big things' which acknowledges that to reach your goals or dreams, the hard work needs to be done.

"If the opportunity to work within Local Government presents itself, I would encourage anyone to apply—the diversity of career opportunities and experience is amazing and ultimately you're working hard to make life better for a community."



The Council Experience

In September, students from local schools spent a week learning about the City of Norwood Payneham & St Peters while gaining an insight into whether they wanted a career in Local Government.

Organised by the Council's Co-ordinator of Youth Programs Jenah Bambrick, eight year 10 students from Marryatville High, Mary Mackillop College and Wilderness School, took part.

The program involved a number staff members from across the Council including Customer Service, Communications, Events, Finance, Sustainability, Governance and Assets.

The Council's representatives gave a presentation and provided a general overview of their roles and respective departments through activities for the students.

The group also went on a bus tour visiting the different sites run by the Council including one of the three Library sites, the Depot and the St Peters Child Care Centre.

All of the eight students had positive feedback about the program including;

"What I gained from this experience was lots of new friendships and a deeper understanding and appreciation for the work of the Council"

"It was fascinating to see how each department works with one another by sharing their collected data to help the other teams that require it to further on their projects."

The Council looks forward to hosting more students from local schools in 2022.

Engaging with our Youth

The Council strives to ensure it has an eclectic calendar of events so young people can learn new skills, share ideas, have their voices heard and have fun!

Come n Try

To keep young people active during the school holidays and to encourage connections with local sporting groups, the Council ran a Come n Try Program in October.

With nine activities on offer including bouldering, cheerleading, water polo, dodgeball, cricket, pom, Fiit Kids, basketball and hip hop there was something for everyone!

Participants could choose to attend one or all of the activities. Over 70 young people participated in the program keeping active during the school holiday period.

Life Skills

Whether it's money management, how to change a tyre or skills to obtain the right job, learning life skills are a vital part of growing up.

On December 5 and 6 the Life Skills program will be held for young people aged 15 to 20 in order to help them transition from adolescence into adulthood. The program will be held again next year.

Upcoming Summer Events

We have a number of summer events to keep young people busy over the school holidays.

Be on the lookout for Poolside, Friday Nights @ the Pool, Norwood Splash, the Skill Sessions and the Pop-up Wheel Park.

Join in our skills session this January and learn to make pasta, flower crowns, bees wax wraps, paint miniatures, climb walls or delve in the great world of STEM.

With so much on offer the school holidays will fly by!

To find out more, contact the Council's Co-ordinator of Youth Programs, Jenah Bambrick, on 8366 4622 or jbambrick@npsp.sa.gov.au, or visit www.npsp.sa.gov.au

For further details about other Council events see page 45.



A landmark and a morale boost

When the Kensington Residents' Association applied for a Council grant to build a shed for its tools, they didn't realise the impact the structure would have on morale.

The shed has become a landmark for the Association's members who are actively involved in a biodiversity project in Borthwick Park, located in Thornton Street, Kensington.

The Association received \$4960 in funding in December 2020 from the Council's Community Funding Program.

John Legg, who is the Association's biodiversity facilitator, proudly details the history of both the Association and the Park, which boasts trees up to 400 years old.

"The Association, which started in 1977, is one of the oldest in South Australia," Mr Legg said.

The Association was instrumental in the establishment of Borthwick Park in 1985 as a Council reserve. In 2010, the Association entered into a partnership with the Council to revegetate the Park. With assistance from Green Adelaide they have planted and maintain more than 5,000 native grasses, ground-covers, shrubs and low trees.

The project won a Commendation in 2016 under the Mayor's Sustainable Garden Awards.

In 2020 it was decided to seek funding for a storage shed.

"We wanted something secure that disappears into the fabric of the park. We used our contacts to acquire a third of a shipping container. It has been fantastic. It gives us a physical identity and a sense of place."

Mr Legg says the Association is keen to support residents' initiatives for Borthwick Park including building more bird and bat boxes or bee hotels for solitary native bees.

"We are also interested in creating an Interpretive Trail or even a native vegetable garden," he said.

"The Park is steeped in history. The bend in Second Creek was a traditional meeting place for Kaurna people and there are still pieces of horse tethering equipment embedded in the trees from the early settlers."

Around 10 to 20 Volunteers meet at the park every second Sunday morning of each month for a busy bee with the group always keen to welcome more.

"We have recently managed to attract younger people which has been great. Together we are doing our bit to counter global warming, improve the plant and animal biodiversity and nurture the heritage that is at the Park."

To find out more about the Council's Community Grant Program visit: www.npsp.sa.gov.au

Love, set and match at Buttery Reserve

With its stunning new facilities, well lit courts, and friendly social atmosphere, the Norwood Tennis Club, located at Buttery Reserve, is the ideal place to boost fitness and have fun.

For the Club's President Alice Hammer it was also where she met her husband, Andrew.

Passionate about the Club, its members, the new facilities and tennis as a sport, Alice is now on a mission to help attract more players.

"If you are over the age of 18 and have played some tennis in the past then you are most welcome," Alice said.

The Club offers social tennis on Wednesday nights and competitive tennis on Saturdays.

"We also play throughout winter, although this last winter we were not able to fill a team, so the more the merrier.

"We are a friendly bunch. Come out, have a hit, have a chat and meet the members."

In early 2000, the Club had around 60 members and five teams competing on summer Saturdays, but recently membership dropped to about 20.

"People have busy lives, and growing families and until recently the facilities weren't the best. But since the upgrade, numbers are on the rise again!"

Earlier this year, the Buttery Reserve Upgrade, which included four new tennis courts, new court lighting, 3.5m high perimeter court fencing and landscaping, was completed. The upgrade was jointly funded by the Council and the State Government.

Alice has been enjoying playing tennis at the Club for 30 years, since the age of 10.

"The health benefits are an added bonus. It's great exercise, really good cardio fitness."

And, who knows, you may also find love!

"As well as meeting my husband, I know of another very happy couple who met at the Club," Alice said proudly.

To find out more about becoming a member please phone Club Secretary Jenny Dickins on 0418 170 712.

To book a court for a casual hit then please visit: www.play.tennis.com.au/NorwoodTennisClub

Fitness and fun in our Parks and Reserves this summer

Whether it's admiring art, playing sport, or having a relaxing picnic, the Council's parks and reserves offer a range of experiences.

Our parks and reserves have been designed as places for the whole family to enjoy—even your canine companions can explore 10 off-leash areas.

Many of the parks feature recreational facilities such as tennis, netball and basketball courts, cricket pitches and sporting fields and they are ideal settings for filming and photography, weddings, birthday parties and corporate events.

180 hectares of open space

7) parks and reserves

26 playgrounds

off-leash areas

To find out more about our parks and reserves visit www.npsp.sa.gov.au

Here are our top picks of where you can:



KOSTER PARK, TRINITY GARDENS

Sit back and relax at Koster Park, Trinity Gardens. With barbecue facilities, toilets, a playground and beautiful trees all you need to bring is a rug and some picnic delicacies. If you want to learn more about one of the area's traditional industries, make sure you visit Koster's Premier Pottery Kiln too.



LINDE RESERVE, STEPNEY

Eleven bronze sculptures can be found throughout Linde Reserve, including the famous 'Matilda's Playground' installation. From art lovers to toddlers, the iconic fixtures are much loved by all visitors, while blending seamlessly into the stunning reserve.



PAYNEHAM OVAL, PAYENAHM

It's hard not to get competitive at Payneham Oval. Whether you want to kick the footy, shoot a few hoops, play cricket or tennis there is space for every sport lover.



DRAGE RESERVE, FELIXSTOW

Drage Reserve in Felixstow is home to a new first class playground designed with children of all ages and abilities in mind. With a wheelchair friendly trampoline and a rubber-based playground, there are adventures aplenty for every child.



SYD JONES RESERVE, FIRLE

Ping pong or table tennis? Whatever you call it—it is loads of fun and a great way to pass the time this summer. Bring along a friend, have a casual hit and pack an esky to stay refreshed at Syd Jones Reserve. If you feel like working up more of a sweat, move the game over to the newly built basketball court.



RIVER TORRENS LINEAR TRAIL, FELIXSTOW

The summer holidays are the perfect time to get moving, burn off Christmas calories and enjoy the beautiful weather. The River Torrens Linear Trail from Felixstow to Twelftree Street, at College Park, provides an ideal walking or jogging track. Keep an eye out for wildlife such as ducks, geese and native birds.

Dog Off-Leash Areas

The City of Norwood Payneham & St Peters has 10 parks and reserves where dogs may be taken off-leash at various times. Dogs must remain on-leash at all other locations.

1 Drage Reserve
Riverside Drive, Felixstow

Summer: Daily 7.00pm –10.00am Winter: Daily 5.00pm –10.00am

Buik Crescent Reserve
Buik Crescent, Marden
Off-leash at all times

3 Hannaford Reserve
Corner of Winchester Street
& Seventh Avenue, St Peters

Off-leash at all times

4 Otto Park
Corner of Second Avenue &
St Peters Street, St Peters

Off-leash at all times

5 Linde Reserve

Between Nelson Street & Stepney

Street, Stepney (only within the area located west of the creek).

Off-leash at all times

6 St Morris Reserve

Corner of Green Street & Seventh Avenue, St Morris Daily 5.00pm – 8.00am

Hutchinson Park Corner Bond Street & Free Street, Norwood. Daily 5.00pm – 10.00am

8 Borthwick Park
Thornton Street, Kensington
Daily 5.00pm – 10.00am

ST MORRI

9 LG Perriam Memorial Oval

(St Peters River Park)
Within the River Torrens
Linear Park
Off-leash at all times
(except during organised
activities, i.e. sporting events)

Richards Park

Corner Osmond Terrace &
Magill Road, Norwood
Summer: Daily 8.00pm – 9.00am
Winter: Daily 5.00pm – 9.00am



Award-winning Volunteers

Just three kilometres from the centre of Adelaide CBD and a stone's throw from the River Torrens, the St Peters Billabong is a local treasure which is home to a thriving ecosystem and a popular place for families and friends to spend time with nature.

The Billabong and its surrounding natural landscape have been carefully nurtured over many years by a group of professional and passionate Volunteers, including Nadia McLaren and Greg Coote.

It was for their tireless efforts and exceptional dedication, that the Council nominated them both for the 2021 South Australian Premier's Awards for Outstanding Volunteer Contribution.

Nadia and Greg were both honoured with the prestigious accolade during a very special presentation during National Volunteers Week.

Volunteering at the Billabong for more than 10 years, Nadia brings a wealth of knowledge and experience as an ecologist, eclipsed only by her commitment to restoring the billabong to its natural state pre-European settlement. Nadia says that volunteering is ideal for people who are in transition.

"Whether moving into the workforce or into retirement, or moving to a new suburb, state or country, volunteering in the local community is a great way to form connections to people and place," she said.

"Our work affords us all the opportunity to connect with nature, environment, people and self."

Nadia and Greg have a well-earned reputation for welcoming Volunteers at the Billabong and have shown patience, understanding and great leadership with the new Volunteers who are from a wide range of backgrounds and cultures, often with English as a second language.

The Council extends its sincerest and most heartfelt congratulations to Nadia and Greg for their highly-deserved Award.

Around the City

Updates from the Council and a look at what's happening in and around your local area.

Each of the projects carried out by the Council works towards the four outcomes of its Strategic Management Plan, CityPlan 2030: Shaping Our Future. Together reaching these outcomes helps to achieve the Council's overall goal of Community Well-being.



Social Equity



Cultural Vitality



© Economic Prosperity



Environmental Sustainability



A clean and great future

2020-2030 Corporate **Emissions Reduction Plan**

The City of Norwood Payneham & St Peters recognises that we are experiencing a state of rapid climate change which requires strong action by all levels of government.

The Council is committed to mitigating the impacts of climate change and creating a more sustainable community.

This is in line with the Council's Strategic Management Plan CityPlan 2030: Shaping our Future which incorporates four key Outcomes - Social Equity, Cultural Vitality, Economic Prosperity and Environmental Sustainability.

The Council has committed to achieving zero corporate carbon emissions by 2030, which has led to the development of the Corporate Emissions Reduction Plan.

Avoiding and reducing carbon emissions from the Council's corporate operations provides a range of direct and indirect benefits to the Council and to the broader community and supports national and international commitments in working towards mitigating the impacts of climate change.

To find out how the Council plans on reaching this target and to view a copy of the 2020-2030 Corporate Emissions Reduction Plan visit www.npsp.sa.gov.au



Did you know?

You can read Look East online. To sign up visit www.npsp.sa.gov.au/subscribe You can also receive your Council rates electronically. To find out more visit www.npsp.sa.gov.au/erates



Kent Town

As our City continues to grow and our urban environment becomes more densely populated, the Council is implementing a number of greening initiatives.

Supported by the Kent Town Residents Association, Greener Kent Town is the Council's initiative to increase tree canopy coverage and improve the liveability and amenity of Kent Town.

In 2020, the Council successfully applied for a \$60,000 Greener Neighbourhoods Grant from Green Adelaide for additional street tree planting in Kent Town.

Between July and September this year, over 100 new or replacement street trees were planted on The Parade West, Rundle Street and College Road.

The new trees planted include a variety of species including Crepe Myrtle, Flowering Pear, Japanese Zelkova, Chinese Pistachio, Evergreen Ash and Turkey Oak.

These streetscape upgrades include the planting of 24 new or replacement street trees, garden beds and TREENET inlets—small openings in the kerb which allow stormwater to passively irrigate trees in the verge.

The Parade West and Kent Town Hotel streetscape upgrades are the third and fourth projects to be delivered following the Council's adoption of the Kent Town Urban Design Framework and Public Realm Manual.

The first projects implemented were streetscape upgrades adjacent new developments at 1 and 54 King William Street in the 2018-2019 financial year.

Subsequent to completing these first projects, more than 50 new street trees were planted in King William Street in the 2019-2020 financial year.

The upgrades and street tree planting will improve the amenity of Kent Town and help create vibrant and comfortable streets for residents, workers and visitors The Council planted 510 new street trees last financial year and is planning to plant 500 trees in 2021-2022.

You can help to establish these trees over the summer period by giving them a bucket or two of water each week.

By doing so you will help to:



Protect, diversify and increase green cover.



of linked open spaces for wildlife habitat.





Protect, enhance and expand public open space. 

Ride2Work Day

With a free coffee, a bike tune up and discounted servicing, the Council's Ride2Work Day was a huge success.

Riders on all types of bikes gathered at Treadly Bike Shop, in Norwood, for a fun filled morning on 10 November. They were joined by Elected Members and keen cyclists—Councillors Scott Sims, Kester Moorhouse and Fay Patterson.

Whippet's Workshop, at Stepney, Five Little Figs Café, in Payneham South and Foliage Coffee, Norwood, also took part in the festivities. Organised nationally by Bicycle Network, Ride2Work Day is the largest celebration of commuter bike riding in Australia.

Thanks to everyone who took part and we look forward to seeing you on your bikes more often!

Zest for Life

Beer and wine tasting, a tour of Parliament House, Japanese calligraphy and walking tours were all major attractions at this years' celebration of older people in our City. The Zest for Life program was held between 11 to 22 October and more than 400 citizens took part in the activities.

More than 90 music-lovers enjoyed the music of the Will Metzer six piece jazz band at the Zest for Life concert.

This year's program also included seminars on ageing well and the importance of preparing legal documents and wills and talks on information technology and three d printing—with many events booking out well in advance.

The Council has been celebrating positive and active ageing with the community for a number of years and Zest for Life continues to grow in popularity.

The event will be returning in 2022.

For more information please contact the Manager Community Services, Rosanna Busolin, on 8366 4600 or email rbusolin@npsp.sa.gov.au

Steps to protect our City's heritage

As a result of growing concern about the loss of the City's unique buildings and dwellings, the Council, in October, voted unanimously to support a Notice of Motion relating to heritage protection.

At the time, Mayor Bria said: "The quest for greater protection of the City's local heritage is not over".

"It is the time for the Council to reaffirm its credentials as a leader in Local Government when it comes to heritage by identifying the key risks and opportunities in regards to unprotected buildings in our City," Mayor Bria said.

"In recent months, I have been contacted by a number of people, ranging from residents to architects, expressing concern about the future of

our City's unique buildings, particularly in Norwood," Mayor Bria said.

The City of Norwood Payneham & St Peters currently has 73 State Heritage Places, 661 Local Heritage Places and 1464 Representative Buildings (formerly Contributory Items).

Get into the swim of things!

Make sure you keep nice and cool this summer at the Payneham Memorial and Norwood Swimming Centres.

For a full week of fun activities, splash into Payneham Memorial Swimming Centre from 13–17 December for the Royal Life Saving SA's Holiday Swim program.

Both Centres are also offering VACSWIM courses from January 10–14.

See page 7 for Christmas opening hours.



Revised Waste Management Policy

The Council has adopted a new Waste Management Policy which aims to minimise the amount of waste going to landfill and maximise recycling and composting of kitchen and garden organics.

For residential properties, beyond the initial set of three bins (landfill, recycling and green organics) which are provided by the Council, households are able to purchase an annual permit (cost of \$90) for one additional recycling bin and/or one additional green organics bin.

The Waste Management Policy also provides for a non-standard collection service to be applied for by multi-unit developments.

Commercial properties and community and not-for-profit organisations will also be entitled to apply for an annual additional recycling and/or green organics bin permit, beyond the standard set of three bins provided to these properties.

To read the Policy visit: www.npsp.sa.gov.au

For your Christmas/New Year waste and recycling collections, please refer to the Kerbside Waste Collection Calendar.



Engaging, thought-provoking and successful

Raising the Bar Adelaide

The event, which was held across 10 pubs throughout the City in October, received acclaim from both speakers and audience members.

The speakers discussed a range of absorbing subjects including euthanasia, health and fitness, empowering children, reducing homelessness, the damaging effects of video gaming, the changing landscape of media, reporting on victims of crime, domestic violence, sport, fitness, legalising sex work and much more.

Most of the speaker's presentations were sold out prior to the event, with many near capacity.

Mayor Robert Bria said the Council was absolutely thrilled to host another successful Raising the Bar Adelaide.

The City of Norwood Payneham & St Peters is the only City, outside of Perth, to host the event in Australia this year.

"I spoke to various speakers and audience members and everyone was filled with praise. I would like to thank the industry leaders, academics, politicians, doctors, journalists and other experts in their field who took time from their busy schedules to speak," Mayor Bria said.

"I would also like to thank the 900 people who attended 10 bars and pubs across the City to learn more about a wide range of subjects, as well as engage in question and answers and enjoy a drink and fantastic food."

Raising the Bar is a global event series which began in New York and aims to make education a part of popular culture in cities across the world, with Adelaide sitting alongside Hong Kong, London and Sydney.

Raising the Bar Adelaide was first held in the City of Norwood Payneham & St Peters in 2018.

The event will return in 2022.

Here's cheers to the happiest hour

Eastside Happy Hour

A unique event which helped pubs and bars bounce back following months of COVID-19 uncertainty, has been widely acknowledged by the Council's hospitality sector.

As pubs and bars commenced re-opening, the Council partnered with BIEcreative to take Eastside Happy Hour on the road on the first Friday of each month.

A different venue within the Council area was selected each time, to cater for a live music performance.

This initiative helped the pubs and clubs by attracting patrons back to their venue and also promoting the venues via the live stream.

The live stream allowed people to watch the performance in their own homes if they were unable to attend in person.

It also catered for venue capacities as a result of COVID-19. In addition the live stream encouraged interaction from audience members or people at home via song requests and shout outs.

The Eastside Happy Hour Series was held at 13 different pubs, cellar doors and a brewery in the City of Norwood Payneham & St Peters between August 2020 and October 2021.

Thanks for everyone who attended!

Spring Shopping Day success

There was something in the air on 16 October when 55 local businesses came together to deliver the Spring Shopping Day.

With live music at six spots along The Parade, the buzz was felt up and down Adelaide's premier main street.

Created by the Council, the event was designed to encourage visitation and expenditure within the Council area and within The Parade Precinct.

There was also a donation station set up in Norwood Place where pre-loved clothing could be donated, with all collectables donated to op shops in the Council area.

Feedback from fashion realtors, eateries, coffee shops and travel agencies speaks for itself! "Just wanted to say thank you for the support as today was a successful campaign for us. We received many customers who had never been before and at the end of the day that's what we hope for. All the staff enjoyed working in a busy pace environment and for me and my small business this means a lot. It's really amazing to be supported by the local Council..." Bakmi Lim Noodle Project.

"The Spring Shopping Day was a success for Aqua Boutique. Shoppers loved the atmosphere created by buskers and of course the sale specials on the day. Chris, our busker, had many people listening and chatting to him during breaks." Aqua Boutique

"It was a successful day for us. Our seminar on Australian Tours was full and we feel we increased our presence in our new location with a table out front to chat all things travel. The Parade was busy and there were lots of people about." Phil Hoffmann Travel.

"Thanks to you and NPSP for coordinating the Spring Shopping Day.
Our coffee/dog loving community really enjoyed the event. We had an increase in sales on the day, including a higher spend per sale as well as increased customer numbers. We also saw more engagement across our social media." Tell Henry.



Spendmapp data reveals consumer confidence

Have you ever wondered how the Council chooses its marketing and promotional activities—particularly when it comes to helping to boost the local economy?

Since August last year, the Council's Economic Development staff have been undertaking financial analysis using Spendmapp—a financial categorisation tool.

By using banking transaction data and taking into account cash transactions, Spendmapp creates a comprehensive representation of the City's economy.

Data has revealed that events which have been developed by the Council in conjunction with the Norwood Parade Precinct Committee have had a direct and tangible impact on local businesses and traders.

The most recent data released has also shown that consumer confidence has returned overall.

2020–2021 Annual Report Summary



During 2020–2021, the Council continued to deliver on its vision of fostering a prosperous, vibrant and sustainable community.

Guided by *CityPlan 2030: Shaping Our Future*, the Council's priorities focused on improving infrastructure, enhancing public spaces, strengthening its business precincts, engaging the community and ensuring that we work towards a sustainable future.

The City of Norwood Payneham & St Peters 2020–2021 Annual Report provides a comprehensive overview of the Council's performance, achievements, challenges, governance and financial management.

The Council is committed to transparent reporting and accountability to all of our stakeholders. The Annual Report is the primary means of advising our progress towards the outcomes and objectives outlined in the Council's strategic management plan, CityPlan 2030: Shaping Our Future.

The following pages provide a summary of the 2020–2021 Annual Report, including the projects, services and initiatives which were undertaken by the Council during the year, some of challenges faced, and plans for future projects. An overview of the Council's financial performance is also included.

The full version of the City of Norwood Payneham & St Peters 2020–2021 Annual Report can be viewed online at www.npsp.sa.gov.au

Strategic Direction

The Council's strategic direction is guided by four outcomes or "pillars" which contribute to the realisation of the Vision and are based on the Quadruple Bottom Line (QBL) framework. The four outcomes are Social Equity, Cultural Vitality, Environmental Sustainability and Economic Prosperity.

We exist to improve the Well-being of our citizens and our community, through:

Social Equity
Cultural Vitality
Economic Prosperity
Environmental Sustainability



For our City, adding the fourth pillar of culture to the traditional Triple Bottom Line (TBL) of environmental, social and economic sustainability highlights the importance of protecting and enhancing our City's unique character and sense of place.

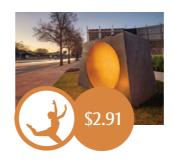
The objectives, set out in *CityPlan 2030*, which outline the priorities for what needs to happen to achieve the four outcomes, reflect the community's aspirations, the policy commitments of the Council and the likely trends and issues which our City will face over the course of *CityPlan 2030*.

"CityPlan 2030 plays a pivotal role in guiding the City of Norwood Payneham & St Peters towards the community's vision for the future. Achieving the strategies contained in CityPlan 2030 requires transparent and accountable governance structures and processes which are both flexible and responsive to the future opportunities and indeed challenges that will present themselves. It will also require a positive 'can-do' attitude and approach to ensure that we realise the future which we want for ourselves and the next generation, rather than just 'letting things happen'."

Mayor Robert Bria

Where Your Rates Go

For every \$100 paid in rates, the breakdown in Council expenditure is as follows:



Community Events, Arts & Heritage

- Community events
- Community arts
- Cultural heritage
- Public Art



Infrastructure Management

- Asset management
- Civil infrastructure management
- Streetscape maintenance
- Public lighting
- Stormwater drainage network
- Traffic management



Trees, Parks, Sport & Recreation

- Reserve and open space maintenance
- Sports and recreational facilities
- Street trees
- Swimming centres



Libraries & Community Facilities

- Library services
- Lifelong Learning Programs
- Children's programs
- Facility hire (casual and long term)
- Norwood Concert Hall



Waste & Recycling Services

- Kerbside collection of
 - Household waste
 - Recyclables
- Green organics
 Hard waste collection
- and disposal
- Public litter bins
- Illegal dumping
- E-waste collection and disposal



Community, Health, Aged & Youth Services

- Community support and development
- Community programs
- Youth services
- St Peters Child Care Centre & Preschool



Economic Development, Regulatory Services, Environment & Planning

- Urban planning
- Building inspections
- Environmental health services
- On-street parking management
- Animal management
- Abandoned vehicles
- Creek maintenance
- Pest management
- Management of business precincts
- Strategic projects
- Economic development



Governance, Communications & Administration

- Corporate governance
- Financial management
- Information management
- Customer servicesOrganisational
- development
- Volunteer services
- Internal and external communications
- Media liaison
- Marketing

Look East | December 2021 - 37

Year In Review

Performance Highlights

Outcome 1: Social Equity

An inclusive, connected, accessible and friendly community

Come and Try Program, FitKids Citizenship Ceremony, Australia Day 2021

2020-2021 Achievements

- ✓ Completed the mid-term review of *CityPlan 2030: Shaping Our Future* to confirm the ongoing relevance of our strategic directions.
- ✓ Completed the annual Capital Works Program, which includes upgrades to civil infrastructure (roads, footpaths and kerbing), buildings and open space assets
- ✓ Converted Charlotte Lane to a public road in accordance with the Council's Private Laneway Policy.
- ✓ Completed the construction of the unisex toilets at Payneham Oval.
- ✓ Provided more than \$55,800 to 18 community groups to support local initiatives as part of the 2020–2021 Community Funding Program.
- ✓ Engaged with young people through a range of programs created by the Youth Development Co-ordinator.
- ✓ Reached 700,000 social media users on Facebook and Instagram.
- ✓ Delivered 19,765 hours of community care services.
- ✓ Provided home maintenance services to more than 340 citizens.
- ✓ Counted 2284 cyclists at the annual bicycle count.
- ✓ Consulted with the community about speed reduction in two suburbs in the Council.
- ✓ Purchased a new community bus.

Challenges

- Volunteer recruitment and retention has been impacted mainly by the COVID-19 pandemic and to a lesser degree, Volunteers moving interstate for work and other family commitments.
- As a result of COVD-19, reduced participation in events and programs.
- Reduction in funding for Community Care Services from the Federal Government.

The year ahead

- Development and implementation of initiatives in the Smart City Plan.
- Further development of The Parade Masterplan, with a focus on pedestrian safety.
- Delivery of the Capital Works Program
- Implementation of a trial walking trail in accordance with the Council's Wayfinding Strategy.

2020-2021 Achievements

Outcome 2: Cultural Vitality

A culturally rich and diverse city, with a strong identity, history and sense of place

- ✓ Hosted 2021 History Festival, Between Two Worlds.
- ✓ More than 20 artists took park in Art on Parade.
- ✓ Received a \$5.6 million grant to assist with the redevelopment of the Payneham Memorial Swimming Centre.
- ✓ Welcomed 225 new citizens into our community.
- ✓ The Burchell Reserve Masterplan was endorsed by the Council.
- ✓ Hosted a suite of events under the Christmas in NPSP brand.
- ✓ Issued 136 busking permits, on average, twice a week.
- ✓ Hosted the Australia Day Citizen of the Year Awards.
- √ 1101 development applications were lodged with the Council.
- ✓ More than 1400 people attended Jazz in the Park and Symphony in the Park.
- ✓ Showcased 20 Fringe acts, across four venues in the City.
- √ 13 schools took part in the Festival Gallery on Osmond Terrace.
- √ 10 donations were made to the Council's Civic Collection.
- ✓ The Council investigated 224 local nuisance complaints.

Challenges

 Cancellation of a variety of events including the iconic Norwood Christmas Pageant, Twilight Carols and Zest for Life Program due to COVID-19 restrictions.

The year ahead

- Development of Burchell Reserve, St Peters.
- Work is expected to start in 2022 on the \$20 million redevelopment of the Paynheham Memorial Swimming Centre.
- Implementation of the new Home Delivery Library Service to reach many more residents in the community.
- Commissioning of the Council's fourth quadrennial major public artwork.
- Restoration of the Osmond Terrace War Memorial.

Look East | December 2021 - 39

Year In Review

Performance Highlights

Outcome 3: Economic Prosperity

A dynamic and thriving centre for business and services



2020-2021 Achievements

- ✓ Adopted the Council's 2021–2026 Economic Development Strategy.
- ✓ Hosted Raising the Bar Adelaide events across the City.
- ✓ 55 local businesses participated in the Council's VIP Shopping Day.
- Hosted the Eastside Business Awards to recognise the best small businesses in the City, as voted by the public.
- Multiple businesses took part in filming for the lifestyle television program, Adelady.
- ✓ The Parade Norwood Veterinary Clinic inducted in the Eastside Business Awards Hall of Fame.
- ✓ Launched the unique travel competition, Book a Holiday Win a Holiday.
- ✓ Local businesses took part in the successful Cellar Door Fest which attracted 10,000 attendees.
- Issued 46 electronic direct mail (EDM) communication to all businesses within the City.
- ✓ Presented a series of Growth Workshops.
- ✓ Partnered with Magill Road business BIE creative to deliver 16 Eastside Happy Hour Live sessions.

Challenges

- Continuing to improve engagement with the Council's four business precincts.
- Meeting the ongoing challenges of building a robust and sustainable local economy.

The year ahead

- Implementation of the Council's Economic Development Strategy.
- Continuing to support local businesses that are recovering from the COVID-19 pandemic.
- Working with traders to boost the local economy by developing new competitions and events.

2020-2021 Achievements

✓ Completed the Street Tree Planting Program, which involved planting 300 additional trees over the course of the program.

Outcome 4: Environmental Sustainability

A leader in environmental sustainability

- ✓ Endorsed the Corporate Emissions Reduction Plan, which is aimed at ensuring the Council can achieve its 2030 target of zero corporate carbon emissions by 2030.
- ✓ Issued more than 3,500 kitchen caddies to households in the City.
- ✓ Hosted the Sustainable Gardens Awards.
- ✓ Adopted a Verge Policy to encourange citizens to green their verges.
- ✓ Endorsed the Low Emissions Fleet Transition Paper.
- ✓ Diverted 1,313 kgs of batteries and 439 kgs of mobile phones
- ✓ Submitted comments to the State Government's Waste Strategy for South Australia 2020–2025.
- ✓ Undertook three tours of St Peters Billabong hosted by the Friends of the Billabong Volunteers.

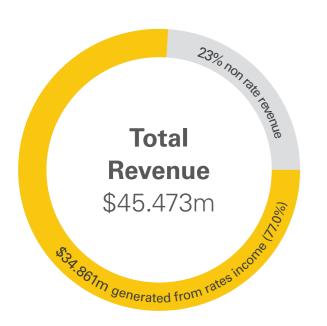
Challenges

 Engaging more residents to participate in environmental initiatives and programs.

The year ahead

- Implementation of the Objectives in the Corporate Emissions Reduction Plan.
- Continuing to identify open spaces for greening and links for wildlife habitat.
- Implementing energy and water efficiency measures.
- Continuing to increase corporate purchases of products or materials that contain recycled content.
- Encouraging green cover on private land.







Residential Rate Increase

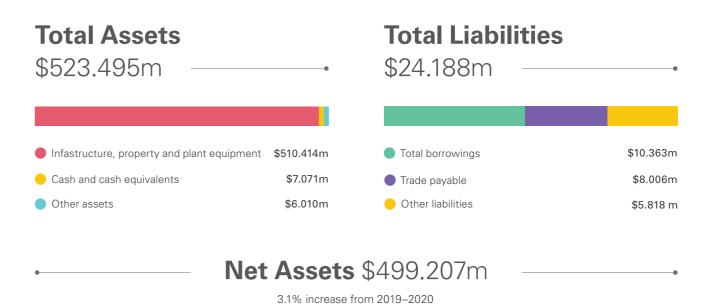
0.23%

Average residential rate increase from 2019–2020 = \$3 per year based on a mean property valuation of \$670,963

Operating Surplus

\$1.110m

Down on 2019-2020 by 49%



Capital Expenditure

\$15.159m



Look East | December 2021 43

Year In Review

Income and Expenditure

Income

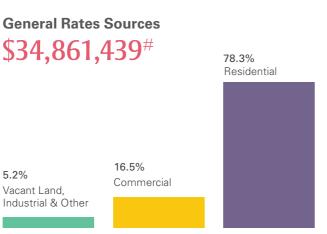
Council rates are a form of property taxation and are the main source of funding for the activities undertaken by the Council. In response to the COVID-19 pandemic, the Council provided a Financial Support Package, with the central element being a 0% rate revenue increase (excluding new development). In the 2020–2021 financial year, rates represented 77% of total income compared with 76% in 2019–2020.

The Council collected \$34.861 million in General Rate Revenue. As part of the COVID-19 Financial Support Package to traders and business, the Council adopted a zero rate increase and did not collect The Parade Separate Rate, which resulted in a reduction in rate revenue in the order of \$215,000 compared to prior years.

The Council supplements rate revenue with grants and user fees in order to fund services, facilities and projects for the community. Some of the services provided are required to be delivered by the Council under the *Local Government Act* 1999, while others services and programs are delivered to meet community needs or to deliver on community expectations.

Income from all sources to fund the services and programs which are provided by the Council in 2020–2021 was \$45.255* million (a 0.3% decrease from 2019–2020).

*The Council granted \$1.021 million of rate rebates to eligible property owners during the year and charged \$93,831 in penalties for late payments of rates.

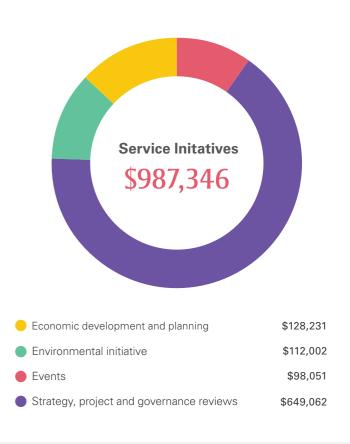


#Excludes Gain on Equity accounted Council Businesses

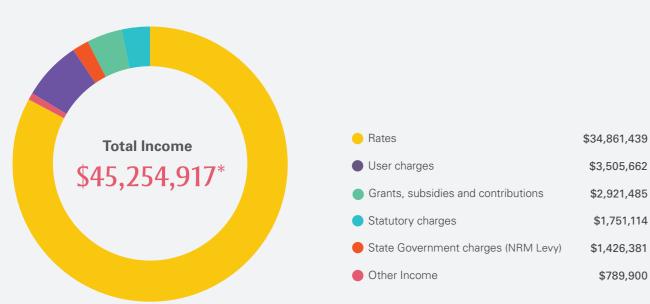
Expenditure

During 2020–2021, the Council spent \$43.048 million to deliver its services, with a further \$987,000 to provide special events and programs, or for the introduction of new services, initiatives and programs. The Council also collected \$1.390 million on behalf of the State Government for its Regional Landscapes Levy.

Initiatives included events such as the Concerts in the Park, Movie on the Oval, Canvas Youth Arts and Events and Wheel Park. Strategy, project and governance reviews included the second year of the Footpath defect rectification program, Traffic and Integrated Transport solution and City-wide Parking review. Environmental initiatives included the development of an Emissions Reduction Plan, climate adaptation projects through the Resilient East partnership and the planting of additional street trees. Economic Development and Planning initiatives included the development of the Smart City Plan and contributions to economic development initiatives such as Raising the Bar Adelaide, the Eastside Business Awards and Food Secrets at the Green.



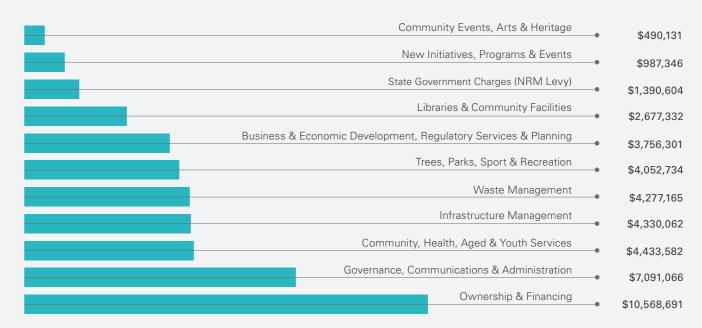
Total Income \$45,254,917*



*Excludes Gain on Equity accounted Council Businesses

Total Expenditure

\$44,035,247*



^{*}Excludes loss on Equity accounted Council Businesses

Look East | December 2021 45

Upcoming









Festive Gallery

22 November to 5 January Osmond Terrace (between The Parade and Beulah Road)

Enjoy the display of Christmas trees and presents decorated by the local schools which are installed in median strip on Osmond Terrace.

Twilight Carols

4 December 4.00pm-8.00pm Linde Reserve, Stepney

> This free family friendly open air concert is the perfect way to celebrate the spirit of Christmas with family and friends. Come along, bring a blanket, a picnic and sing all of your favourite festive songs and carols under the stars! Bookings essential.

Movie in the Park

11 December 6.30pm-10.00pm Adey Reserve, Firle

Round up the family and catch a free screening of Fred Claus (2007), starring Vince Vaughn, at our open air cinema. The movie will start at 7.30pm. Get there early to enjoy the sounds of the Kensington and Norwood Brass Band. Bookings essential.



For more information about upcoming events visit www.npsp.sa.gov.au



Events and activities are subject to change due to COVID-19 restrictions.



AUSTKALIA *D*AY

Pop-up Wheel Park

8-23 January 9.00am to 5.00pm Fogolar Furlan, Felixstow

A dedicated Wheel Park is popping up in the summer holidays! Bring along your favourite set of wheelsbe it a bike, scooter or skates—and enjoy a fun and free day out!

Don't forget to play it safe and bring your safety gear, including helmet.

Norwood Splash

23 January & 20 February 12.30pm - 3.30pm (both days) Norwood Swimming Pool, Kensington

Bounce into fun this summer at the Norwood Splash. Bring the kids down to the Norwood Pool for some extra fun in the sun. Challenge yourself on the pool inflatable, the fastest time will win a prize! \$5 Entry!

Poolside

26 January 12 noon-3.00pm Payneham Memorial Swimming Centre, Payneham

Celebrate Australia Day by the pool with giant inflatable pool toys, inflatable waterslide, some classic Australian tunes and a sausage sizzle. Bookings essential.



Concerts in the Park

Calling all music lovers, family and friends, come along and enjoy local live music. Don't miss out. Bookings essential.

Jazz in the Park

12 February 4.00pm-8.00pm Koster Park, Trinity Gardens

Melodies in the Park

12 March 4.00pm-8.00pm Joslin Reserve, Joslin

Symphony in the Park

2 April 4.00pm-8.00pm (Location to be determined closer to the date)



26 March 11.00am-3.00pm Linde Reserve, Stepney

Serving up a feast of fun for families and friends with live music, delicious food and an oval full of free children's entertainment. St Peter's Fair is like a country fair right in the heart of our City.



Explore more events and activities on the Council's website visit www.npsp.sa.gov.au

Australia Day Celebration

26 January 9.30am-11.00am St Peters Street Civic Plaza, St Peters

The Council hosts a special citizenship

ceremony on Australia Day to welcome new citizens into our community. The Australia Day Awards are also presented at this event giving recipients the opportunity to celebrate this momentous occasion with their family and friends. Bookings essential.

Upcoming activities at your local Libraries.

Enjoy a range of fun activities at the Council's Libraries these school holidays. From mindfulness workshops, arts and crafts and family movies, there is something for everyone to enjoy!

St Peters Library

101 Payneham Road, St Peters Tel. 8334 0200

Norwood Library

110 The Parade, Norwood Tel. 8366 4546

Payneham Library

2 Turner Street, Felixstow Tel. 8336 0333

Free Christmas Craft

10–24 December

St Peters Library Norwood Library Payneham Library Pick up a free Christmas craft pack to take and make at home. Available at all of our branches while stocks last.

Family Mindfulness Workshop

13 December

10.30am –11.30am St Peters Library Start the school holidays off with a calming and peaceful workshop run by local practitioner Sabine Christelli. This session for the whole family will be joyful and inspired, relaxed and also energising! Learn mindfulness exercises and techniques for you to use at any time.

Christmas Photo Booth Decorations

14 & 21 December

10.30am – 11.15am & 11.15am – 12.00 noon Payneham Library

Come and have your festive photo taken at our Christmas themed green screen photo booth! Then turn your photo into a one-of-a-kind Christmas decoration to give to someone special.

Make your own Elf

15 & 23 December

15 December, 10.30am–12.00 noon St Peters Library 23 December, 10.30am–12.00 noon

23 December, 10.30am-12.00 noon Payneham Library

Join us for a fun and creative morning, and make your own adorable Christmas elf! Take your elf home to keep, or give it to someone special.

Christmas Movie

16 December

For ages 3–12 2.00 pm – 4.00pm Payneham Library

Join us to watch The Nutcracker and the Four Realms (rated PG). Bring a cushion and some snacks, settle down and get comfy. Free event. Bookings essential.

Kid's Natural Products Workshop

22 December

For ages 7–14 1.00 pm – 3.00 pm St Peters Library

Make your own sugar scrub, bath salts and room spray in this hands on, educational and creative workshop run by Moveit Fitness.

Outdoor Storytime

20 December

For ages 3–10 10.30am –11.30am Felixstow Reserve

Join us outside in the sunshine at the beautiful Felixstow Reserve! Hear some great stories, and join in a fun activity together. Don't forget your hat, water and sunscreen, and bring along your own picnic rug and snacks if you'd like to. If the weather is forecasted to be above 35 degrees, the event will be held at St Peters Library instead. Free event. Bookings essential.



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